SRO 4.2.2.3
new features

Infrastructure
- Option to install the ActiveX components in C:\Program Files once per machine rather than the LocalAppData folder for each user
- Option to access the Portal without having to download the plugins for items such as bSRO, Hall Design, Document Design etc. I.e. I just want to run a report on a tablet

Set-up
- Simpler UI for selecting one or more Events in the Rules
- Addition of Private Property seat attribute to the Rules
- Addition of 'Seat was Moved' attribute when printing documents – E.g. print a different ticket design highlighting the seat was moved post-sale
- Addition of 'Seat was Moved' status in ticket design
- Option to batch print tickets affected by 'Move Audience'

Reporting
- New System Report – Weekly Ticket Sales for Promoter
- Inside commission, VAT, Subsidies and VAT on Inside Commission now rounds to 4 decimal places to better handle intricate values / larger volumes
- 'Specified according to…' report now includes Show Type in addition to Show and Event – E.g. a consolidated report for '3D Films' or 'Ice Skating'
- Custom Event Types added as filters and outputs in Wizard Reports
- Custom Event Fields added as report output in Ticket Details Wizard
- Addition of 2nd Movement Period, e.g. movement This Week and movement This Month
- Ability to aggregate seat lists from 1,2,3,4,9,10,11 to 1-4, 9-11
- Reservation Expiry date added as report filter
- Inside Commissions now available as a grid within reports, due to multiple inside commissions available on each ticket
- Event Week available as a Grouping option
- Allocation status added as filter and output in the Seat Information Wizard report
- Direct Debit Mandate details available in Payment Method Wizard Report
- Scheduled Report execution status added to the Dashboards

Event / Allocation Management
- Improvements to the Allocation Audit mechanism
- Improvements to the Event Bulk Edit mechanism
- Improvements to the Seat Attribute Bulk Edit mechanism

<u>eSRO – interface 1505 (AKA responsive interface) only</u>
- Ability to enter a Promo Code at the beginning of a sales transaction to filter only the events and seats available with that code
- Most of the images used in the 'default' 1505 interface can now be manipulated via CSS, making customizations and upgrades more robust
- A few UI improvements for prompting users to fill in required information
- More prominent warning that a 'special seat' has been selected – I.e. Restricted View
- Ability to add a new Direct Debit Mandate at point of sale

<u>bSRO</u>
- Ability to 'freeze' a current bSRO transaction and 'take over' a previously frozen bSRO transaction – E.g. you are working through a complex transaction and need to exit bSRO; you can return to the transaction later
- Custom Service Requests can now be initiated from within bSRO. Previously, it was restricted to Waiting List only (although Access Requirements was supported online)
- A ticket's 'Face Value' can be displayed in the basket
- Move Audience now offers the option to retain the original Allocation status after moving
- Right clicking a reservation in the seating plan has the option to load all items associated with the selected reserved ticket for bulk confirmation or cancellation
- More prominent warning that a 'special seat' has been selected – I.e. Restricted View
- Ability to set the Sales Status colour as a partial layer to the Price Level. Previously, an unsold seat would show the colour of the Price Level (for example yellow to show it is Price Level 1. Once the seat was sold or reserved, the Price Level colour would be lost. Now, the sales status (e.g. black for sold) can be just the inner part of the yellow seat, showing both the sales status and the Price Level that it was sold at

<u>Fundraising</u>
- Ability to set income targets against specific staff (AKA Solicitors)
- Support for Matching Gifts (also in eSRO – interface 1505 only)
- Support to donate unwanted tickets (also in eSRO – interface 1505 only)
- More flexibility in linking Campaigns to Funds as well as Thank You letters